



ACCOUNT NUMBER: .....

REFERRED BY: .....

DATE PROCESSED: .....

**APPLICATION CONTRACT FOR FEDHASA MEMBERSHIP**

FEE: (vat incl.) Annual R \_\_\_\_\_ pa      Membership Number \_\_\_\_\_

RESTAURANTS - no of seats: \_\_\_\_\_      ACCOMMODATION - no of rooms/units: \_\_\_\_\_

ALLIED - SUPPLIERS AND SERVICE PROVIDERS - number of staff: \_\_\_\_\_

**GENERAL INFORMATION:**

Name of Company: \_\_\_\_\_

Trading Name: \_\_\_\_\_

Contact / Name of Applicant: \_\_\_\_\_      Contact for Invoicing: \_\_\_\_\_

Designation: \_\_\_\_\_      Designation: \_\_\_\_\_

Email Address: \_\_\_\_\_      Email Address: \_\_\_\_\_

Physical Address: \_\_\_\_\_

\_\_\_\_\_ Code \_\_\_\_\_

Postal Address \_\_\_\_\_

\_\_\_\_\_ Code \_\_\_\_\_

Telephone Number: \_\_\_\_\_      Fax: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Website Address \_\_\_\_\_

**BUSINESS DETAILS:**

Number of Employees: \_\_\_\_\_

Company or CC Registration Number: \_\_\_\_\_

Vat Registration Number: \_\_\_\_\_

TV License Account Number: \_\_\_\_\_      No of TV Sets: \_\_\_\_\_

Do you have Public Liability Insurance? \_\_\_\_\_ If so which one? \_\_\_\_\_

Do you have Liquor License \_\_\_\_\_

**OTHER INFORMATION QUALITY ASSURANCE:**

Which other Industry Associations do you belong to? \_\_\_\_\_

Are you graded by the TGCSA? \_\_\_\_\_ Star Grading Category? \_\_\_\_\_

**DECLARATION:** Signed this \_\_\_\_\_ day of \_\_\_\_\_ (month and year)

For Member: \_\_\_\_\_ For FEDHASA: \_\_\_\_\_

Print Name: \_\_\_\_\_

**MEMBERSHIP CATEGORY (Please Tick):**

Accommodation:  Catering:

Restaurant:  Allied: Supplier/Service Provider:

Other: (Please specify) \_\_\_\_\_

**OUR CONTACT DETAILS AND BANK ACCOUNT DETAILS:**

FEDHASA East Coast Tel: (031) 563 0480  
Kensington Boulevard Fax: (031) 563 2195  
(BMS office) 1st Floor Email fedhasakzn@fedhasa.co.za  
54 Adelaide Tambo Drive  
Durban North  
4051

Bank Details : Standard Bank – Overport ; Branch Code : 04382612 ; A/C - 250512432

**CONDITIONS:**

- Membership and the applicable fees will be valid for a period of one calendar year from date of issue of the membership card
- Annual membership will automatically be renewed and confirmed unless notification of the intention to terminate is received in writing , addressed to your FEDHASA Regional Office, a minimum of three months prior to expiry date of relevant agreement
- Members wishing to terminate their membership during the course of the current financial year will be required to pay any and all outstanding membership fees for the year in question on a monthly pro-rata basis.
- Membership may be terminated by the association should the annual fees be outstanding for a period in excess of 30 days and/or in the event of the individual or establishment does not adhere to code of conduct as laid down by the association. FEDHASA reserves the to charge 2% interest per month for outstanding fees 60 days after the date of invoice
- Termination of membership, for whatever reason will result in the withdrawal of the membership and cancellation of all membership benefits by means of written notification to the relevant suppliers

**FEDHASA CODE OF CONDUCT:**

- As the Private Sector's Voice for the Hospitality Industry in Southern Africa, FEDHASA requests its members:
- To respect the rights, dignity and professional integrity of clients, guests, employees and fellow members, and to respond promptly to their needs and requirements.
- To provide accurate and unambiguous information to clients and guests in respect of all activities, products, services, facilities and charges whether by advertisement, brochures or by any other means.
- To recognize their own limitations in the interest of their clients, colleagues and employees.
- To acknowledge and respect the abilities and expertise of fellow members and competitors.
- To maintain a high level of honesty, hospitality and courtesy in business.
- To actively protect and enhance where possible, the environment and the natural resources of South Africa.
- To implement lawful, healthy, safe and equitable employment conditions, enhance equal employment opportunities and support human resource development through training.
- To respect the constitution of South Africa and comply with all of the relevant national, provincial and local legislation.
- To encourage and support national and international marketing promotional initiatives and tourism development opportunities, thereby contributing to the upliftment of the South African community.
- To promote public awareness and support for tourism and the safety and security of tourists in South Africa.

**For office use only:**

Membership Number: ..... Pastel Account Number .....

VAT Number: .....

Annual Membership Fee : R.....

Invoice Date: ...../...../20.....